



CANCELLATION POLICY – HOMESTAY PROGRAMS

Written notice of withdrawal must be given for homestay changes or cancellation. The \$250 placement fee is non-refundable.

BEFORE PROGRAM COMMENCEMENT

All cancellations and changes must be submitted in writing.

If notice of cancellation is received less than 14 days prior to the start date of the homestay period: the placement fee; a maximum of one month's homestay; and airport pick-up fees will not be refunded. All homestay fees that have been received for a period beyond the first 30 days from the start date will be refunded according to the school's fee schedule.

After starting a homestay, written notice of cancellation is to be submitted to the school 30 days before the intended departure date. A refund will be given only for those fees paid beyond the 30-day period and is calculated from the date notification is received.

AFTER PROGRAM COMMENCEMENT

After starting a homestay, written notice of cancellation is to be submitted to the school more than 30 days before the intended departure date. A refund will be given only for those fees paid beyond the 30-day period and is calculated from the date notification is received. Students must give at least 4 weeks' notice to BEC Homestay Coordinator and the host family if they choose to end their homestay arrangement.

Banff Education Centre
April 1, 2010



HOMESTAY CHANGE POLICY

BEFORE PROGRAM COMMENCEMENT

All changes must be submitted in writing.

If request of change is received before the student/agent has received the host family's information, the student/agent will not be required to pay the \$100 Homestay Change Fee.

If request of change is received after the student/agent has received the host family's information, the student/agent will be required to pay a \$100 Homestay Change Fee.

Changes are possible based on availability of other host families, and it may take some time before a new placement is available.

AFTER PROGRAM COMMENCEMENT

After starting a homestay, written request of change is to be submitted to the school more than 30 days before the intended departure date. There is a \$100 Homestay Change Fee that the student will be required to pay. If the student wishes to be moved prior to the end of the 30 days notice, they will be required to pay an extra fee.

Changes are possible based on availability of other host families, and it may take some time before a new placement is available.